

## "Ahlan wa Sahlan"

Welcome to our Hotel and the beautiful city of Abu Dhabi. We are delighted that you have chosen our hotel and we will do our best to make your stay as pleasant as possible. Enclosed you will find some information regarding your catering in the hotel. Guests will receive *Silver Wristband* upon check in for *All Inclusive Package*.

La Terrazza	<b>Buffet Restaurant</b> Located on 1 <sup>st</sup> Floor International Cuisine	Breakfast Lunch (House Beverage Included) Dinner(House Beverage Included)	<b>06:30 – 10:30 hrs</b> 12:30 – 15:30 hrs 18:30 – 22:30 hrs
Escape Pool Bar/ Café	Pool Side Bar/Café Located on Pool side	Drinks (House Beverage) Food (Set Menu) Snacks	<b>09:00 – 19:00 hrs</b> 12:00 – 16:00 hrs 16:00 – 18:00 hrs
Hemingway's	Sports Pub Located on Ground Floor	<b>Drinks (House Beverage)</b> House Cocktails included	16:00 – 22:00 hrs
*Kindly see more Information about Timings & Venues in below (Not Include on All Inclusive Package):			
Hemingway's	Sports Pub Located on Ground Floor Tex-Mex Inspired Menu	Working Hours Happy Hour Dinner A La Carte	16:00 – 02:00 hrs 16:00 – 22:00 hrs (Selected Beverage) 16:00 – 00:30 hrs
West-Bay Lounge	Beach Front Restaurant  Located at the Beach	Sunday - Saturday	12:00 – 01:00 hrs
	Mediterranean and Sea-food	Food Service Drinks Service	12:00 – 23:45 hrs 12:00 – 00:30 hrs
Vertigo Bar & Lounge	Bar Lounge Located on Wave Pool side	Working Hours Happy Hour	17:00 – 02:00 hrs 17:00 – 21:00 hrs
Escape Pool Bar/ Café	Pool Side Bar/Café Located on Pool side	Working Hours Happy Hour Shisha Service	09:00 – 22:00 hrs 18:00 – 21:00 hrs (Selected Beverage) 14:00 – 21:00 hrs
West-Bay Health Club	Located in Resort Area Complementary facilities for Inhouse Guests	GYM JACUZZI SAUNA STEAM ROOM	06:00 - 23:00 hrs 06:00 - 23:00 hrs 06:00 - 23:00 hrs 06:00 - 23:00 hrs
West-Bay Health Club	Located in Resort Area	SPA European Massage	10:00 - 01:00 hrs

<sup>\*</sup>NOTE: Only Dinner is included on day of arrival. Only Breakfast is Included on day of Departure









## Information and T&C

- Swimming Pool timing is 08:00 20:00 hrs;
- Beach Swimming 09:00 Until Sunset;
- Water sports also available with extra charges. Timing: 09:00 19:00 hrs;
- Kindly dress decently while accessing the beach facilities and crossing the underpass. Please refrain from crossing the underpass in swimwear;
- Outside food and drinks are not allowed while entering in West-Bay Resort;
- Covid-19 Rules: All restrictions have been removed till further notice. Wearing Masks are optional and hand sanitizers are available around the Resort.

Should you require further information during your stay, please do not hesitate to contact our One Touch Service team directly on extension 0.

Thank you for staying with us.

Warm regards,
Ahmed El Sayed

Front Office Manager